**Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Undercover Boss Worksheet (31 marks)**

You will be watching an episode of Undercover Boss. During the episode, fill out what you can on your worksheet. When the episode is over, you will have time to complete the rest. Make sure to watch for ethical/unethical situations, and what the business does to be socially responsible.

1. What is the business in this episode? (1)
2. Where is the business located? (1)
3. What products or services does this business provide? (1)
4. Fill out the table to show who the main people involved in this episode are. (4)

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| --- | --- |
| **Person’s Name** | **Job Title/Position** |
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1. During the episode, fill out the table when you find out a new issue. (6)

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| --- | --- | --- |
| **Employee Issues/Concerns** | **What was the ethical dilemma?** | **Who is or would be affected by this?** |
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1. What did you think was the most unethical thing that occurred? Does the action violate company or professional standards? (2)
2. Describe at least two scenarios where you felt employees were being ethical. (2)
3. During the episode, what did the business do to be socially responsible? Please be specific. (2)
4. What were the main changes that the boss implemented in the company after going undercover in their business? (2)
5. What recommendations/changes did the boss complete with each employee after working undercover? Would you make any additional recommendations? (2)

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| --- | --- |
| **Person’s Name** | **Boss’s Recommendation/Changes** |
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1. If you were the CEO/President, what would you have done differently? Why? (2)
2. After watching this episode, did you feel it was a good idea for the boss to go undercover? Why or why not? (2)
3. After the episode, why is it important for the boss to gain an understanding of all aspects of the company’s operation? (2)
4. When it comes to ethics and social responsibility, what did you learn from this episode? (2)